

TARIFF
OF
MOUNDVILLE TELEPHONE COMPANY
CONSISTING
OF
SCHEDULE OF RATES,
RULES AND REGULATIONS
FOR
TELEPHONE SERVICE
WITHIN THE STATE OF ALABAMA
APPLYING TO THE VINCITY
OF
MOUNDVILLE

ISSUED BY: SCOTT R. TAYLOR

ADDRESS: P.O. Box 587, Moundville, AL 35474

ALABAMA
PUBLIC SERVICE COMMISSION

GENERAL SUBSCRIBERS SERVICE TARIFF

MOUNDEVILLE TELEPHONE COMPANY

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GENERAL SUBSCRIBER SERVICE TARIFF

FOR THE

STATE OF ALABAMA

This tariff contains regulations and rates applicable for the furnishing of Local Exchange Service and optional calling features which are required to be offered under tariff pursuant to ALA. CODE § 37-2A-8 (1975 as amended) (the "Act") after February 1, 2007, by Moundville Telephone Company, Inc. (the "Company"). This includes the following services as defined by the Act: (1) basic telephone service; (2) central office-based features that were tariffed service offerings as of February 1, 2005, and where currently available: (a) are available to a line-side connection in a telephone switch, (b) are available on a stand-alone basis separate from a bundled offering, and (c) enhance the utility of basic telephone service; and (3) tariffed emergency reporting services regulated by the Commission on or before February 1, 2005 and offered by local exchange carriers to public safety answering points and emergency communications districts. The Company will provide access to long distance services, including operator services, and carriers in compliance with federal and state regulations. Rates, terms and conditions of these services are included in the Company's price list.

This tariff is on file with the Alabama Public Service Commission and is applicable to those exchanges identified herein.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued cancelling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) Signifies a change regulation.
- (D) Signifies a discontinued rate, regulation or text.
- (I) Signifies an increase in rate or change.
- (M) Move from one page to another with no change in rate, regulation, or text.
- (N) Signifies a new rate, regulation or text.
- (R) Signifies a reduction in rate or charge
- (T) Signifies a change in text but no change in rate or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of the individual page.

The above symbols are standard indications which may be used to denote revisions or additions to general regulations, listings, rates or charges after the initial filing of the tariff.

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S1. RATE SUMMARY

This schedule provides the SUMMARY of rates and charges and makes reference to the tariff schedules where more detailed information may be found.

Service	Section	Monthly Charge
Individual Line – Business	2	\$32.60
Individual Line – Residence	2	\$18.00
Custom Calling Services	2	Various
Premise Work Charge	6	\$5.00/7.50ICB
Service Order Work Charge	6	
Premises Visit Required		\$10.00/12.50ICB
Premises Visit Not Required		\$5.00/ICB

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.1 GENERAL

- A. Basic local telephone service is provided by means of station wire, switching and other facilities, and plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates applies under a group rate system, and includes on such services as defined in Ala. Code, 1975 § 37-2A-2.
- B. The exchange service area is are on maps located in Section 29 of this tariff.

S2.2 ALPHABETICAL LISTING OF EXCHANGES

Moundville

S2.3 LOCAL CALLING AREAS

Exchange	Exchanges in Local Calling Area
Moundville	Moundville

S2.4 AUTHORIZATION

Basic Local Exchange Rates are authorized individually by the Alabama Public Service Commission pursuant to the Communication Reform Act of 2005 as amended.

S2.5 BASIC LOCAL EXCHANGE RATES

BUSINESS

<u>Exchange Name</u>	<u>1 Pty</u>
Moundville	\$32.60

RESIDENCE

<u>Exchange Name</u>	<u>1 Pty</u>
Moundville	\$18.00

(*The Basic Service Rates listed do not include any federal, state or local fees or taxes, including without limitation, E-911 charges and the and dual-party relay surcharge imposed by the Commission, which shall be shown separately on a customer’s bill.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.6 LOCAL DIRECTORY ASSISTANCE

Local Directory Assistance Service is provided to subscribers as set forth in the Company's price list.

S2.7 DUAL PARTY RELAY SERVICE

As of the effective date of this tariff, there is no Dual-Party Relay charge. The Company will collect and remit such Dual-Party Relay Service surcharge as may be imposed by the APSC.

S2.8 LOW-INCOME ASSISTANCE PROGRAM

Low-Income Assistance Program consist of one program - Lifeline Assistance. This program was developed to reduce rates for low income customers. The Company participates in this assistance program to increase the availability of telecommunications services to all consumers in its serving areas. The structure of this program is outlined in the following paragraphs.

A. Lifeline Assistance

1. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit eligibility for participation in the Alabama Lifeline Program shall also be extended beyond a telephone subscriber's participation in the means-based programs referenced in "2" also include any individual in the telephone subscriber's household. The telephone subscriber must, however, demonstrate that the household member relied upon for eligibility is eligible and participating in the means-based programs below and that the telephone subscriber is the financially responsible party for the qualifying member of his or her household or that the eligible household member is the telephone subscriber's dependent pursuant to the rules and regulations of the Internal Revenue Service.

2. Regulations

Unless other eligibility requirements are established by the Commission, Lifeline Assistance is available to all residential subscribers who participate in one of the following programs:

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LOW-INCOME ASSISTANCE PROGRAM (Cont'd)

A. Lifeline Assistance (Cont'd)

2. Regulations (Cont'd)

1. Medicaid,
2. Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps,
3. Supplemental Security Income (SSI),
4. Federal Public Housing Assistance (FPHA),
5. Low-Income Home Energy Assistance Program (LIHEAP),
6. Temporary Assistance for Needy Families (TANF),
7. National Free Lunch Program's Free Lunch Initiative (NFLP).

Income Based Criteria:

Household gross monthly income that does not exceed 135% of the Federal poverty Guidelines.

Each subscriber to Lifeline Assistance must certify in writing to the Company under penalty of perjury, that he/she receives benefits under a program outlined in 1) and 7) above, and must, do the same document, agree to notify the Company if he/she ceases to participate in the program(s). The certification shall conform to the requirements described herein, and shall be made available upon request to any subscriber.

- a. All applications for this service are subject to verifications with the state agency responsible for administration of the qualifying program. The Company may request additional documentation deemed necessary prior to providing Lifeline benefits such as an administrating agency's official designation of eligibility in a particular means-based program for the subscriber or a member of the subscriber's household.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LOW-INCOME ASSISTANCE PROGRAM (Cont'd)

A. Lifeline Assistance (Cont'd)

2. Regulations (Cont'd)

- b. The Company will reconcile and confirm eligibility periodically with the responsible agency. The Company will survey at least annually the entire Lifeline subscriber base, pursuant to FCC Order 12-11 or through another verification process approved or required by state or federal authorities, requesting that each surveyed subscriber verify under penalty of perjury that they, or a member of their household continue to participate in one of the means-based programs established by the APSC as eligible for lifeline funding. Lifeline subscribers who are subsequently determined to be ineligible shall be notified of their ineligibility in writing by the Company and provided 60 days from the date of such notice to rectify or otherwise demonstrate their eligibility prior to the discontinuance of their Lifeline benefits. All unresolved disputes regarding Lifeline eligibility shall be brought to the attention of the APSC for resolution.
- c. The Company will process all applications and apply the appropriate credit on the customer's monthly bill. A secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance.
- d. As a participant in Lifeline Assistance, customers are eligible to receive Toll Limitation Service at no charge. This service will only be provided at the customer's request.
- e. Local service deposit requirements will be waived for customers who voluntarily receive Toll Limitation Service.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LOW-INCOME ASSISTANCE PROGRAM (Cont'd)

A. Lifeline Assistance (Cont'd)

2. Regulations (Cont'd)

- f. Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline subscribers who have previously unpaid toll charges or are relying on someone in their household to establish eligibility for Lifeline who has previously unpaid toll charge will be required to subscribe to toll blocking by the Company. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
- g. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- h. To increase Lifeline service stability, the FCC Order implements port freezes. A subscriber must stay enrolled in qualifying Lifeline supported broadband internet access service for twelve (12) months and with Lifeline supported voice telephone provider for sixty (60) days. Exception to these rules are:
 - 1. A subscriber who is moving to another locations, or
 - 2. The service provider is ceasing to offer services in the area where the subscriber resides.

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S2. BASIC LOCAL EXCHANGE SERVICE

S2.8 LOW-INCOME ASSISTANCE PROGRAM (Cont'd)

A. Lifeline Assistance (Cont'd)

2. Regulations (Cont'd)

- i. One low income credit is available per residential household, pursuant to FCC Order 12-11. A household is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians. A household is not permitted to receive Lifeline benefits from multiple providers.
- j. A Lifeline customer may subscribe to any local service offering available to other residential customers.
- k. The PIC charge will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long-distance carrier.

3. Credits

The following credit* will apply for each customer eligible for Lifeline Assistance:

Monthly Credit*

- A. Lifeline Credit \$9.25

The Company shall apply the baseline payments received by the administrator of the Federal Lifeline Assistance program to the qualifying customer's basic local exchange service rate, pursuant to FCC Order 12-11 and the APSC.

Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.

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S6. SERVICE CONNECTION CHARGES

S6.1 GENERAL

- A. Service charges are the nonrecurring charge or charges applied to the services ordered or connected into service at the customer's request. These include charges for initial commencement of service, changes, restoration, and rearranging of service or facilities.
- B. Service charges may be paid under one of the following plans, at the option of the subscriber.
 - Plan 1 Payment in full at the time service is requested.
 - Plan 2 Payment in full, on the first month's billing.
 - Plan 3 Time- payment of Service Connection Charges, over a period of four months. Under this plan, the total Service Connection charges will be divided by four and billed to the subscriber over a four-month period, beginning with the first month's billing. In the event service is terminated, prior to the four-month period, all outstanding amounts will become due and payable immediately.
- C. In all cases where special or unusual construction or installation is required, such charges are in addition to the prescribed service charges.

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S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS

- A. **Service Order Work Charge:** The charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service. The Service Order Work Charge is separated into three categories:
- a. The Service Order Work Charge With Visit means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer request for service to be completed at one time and a visit to the customer 's premises is required to complete the requested work.
 - b. The Service Order Work Charge Without Visit means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer 's request for service to be completed at one time and a visit to the customer 's premise is not required to complete the requested work.
 - c. The Record Service Ordering Charge is the charge that applies to listing activity requested by the customer.

The term "per customer request" as specified in a. and b. preceding means all work or service ordered by one customer to be performed or provided at the same time on the same premises on the same system. Where both business and residence service is furnished on the same premises, the "per customer request" treatment is applicable separately for each service. When more than one service ordering charge applies at the same time on the same premises, only one service ordering charge with visit is applicable. The remaining service ordering charges will be without premises visit.

- B. **Central Office Work Charge:** The charge applied to work associated with testing and connection functions required within the central office.
- C. **Premises Work Charge:** Premises Work is that work performed by a Company representative on a customer 's premises exclusive of work required to establish or re-establish network access to a Network Interface Device (unless specifically stated in this tariff) and includes but is not limited to service ordering and equipment handling . Therefore, the appropriate charges for these work functions for residence and simple business applications is the respective Premises Work Charge. Additional charges may apply for services provided which are not tarified under this tariff.

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S6. SERVICE CONNECTION CHARGES

S6.2 DEFINITIONS (Cont'd)

- D. Returned Check Charge: When payment in the form of a bank check for services rendered is returned to the company the customer will be assessed a service charge to cover the cost of handling the check.
- E. Installation Charge: An installation charge is a non-recurring charge applying to the provision of certain items of equipment or facilities as distinguished from a Service Charge applicable for establishing, moving or changing basic telephone service and is in addition to applicable Service Charges. An installation charge may sometimes be referred to as an "initial " or "non-recurring" charge.
- F. Restoration Charges: A restoration charge is a charge applicable to restoring service following a denial of such service.
- G. Termination Charge: The charge applied when a customer discontinues an item of service or equipment prior to the expiration for the initial service period designated for such item.
- H. Number Change Charge: A Number Change Charge is a charge which applies for a customer originated request for a change of telephone number.
- I. Maintenance of Service Charge: A Maintenance of Service Charge is a non-recurring charge applicable for each repair visit to a customer 's premises in connection with a service difficulty or trouble report.
- J. Record Service Order Charge: The charge involving customer listing activity requested by the customer, which requires no Company central office or customer premises action (other than changes from nonpublished listing to a listed number)
- K. Network Interface Device: The Network Interface Device is that point on the customer's premises where all premises services are connected to the telecommunications network. The Network Interface Device is a non-tariffed waterproof enclosure consisting of a protector, standard registration program jack or equivalent and an entrance bridging device.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES

A. General

1. Service charges as used herein and in other sections of this tariff are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service and miscellaneous and supplemental equipment, and other telephone facilities. The charges apply as follows except as provided hereinafter in other sections of this tariff.
2. Service order charges are applicable to the following services:
 - a. All classes of Basic Local Exchange Service
 - b. Private Branch Exchange Service
 - c. Directory Listings
3. Where the service desired requires more than one central office line connection charge, the sum of the separate charges for each function applies except as hereinafter provided.
4. When service is re-established at a location which has been destroyed by fire or made untenable by fire, wind, or flood, service charges for connection, move or change do not apply when service is re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, service charges for connection will apply for the establishment of service at the temporary location but no service charge will apply when service is reestablished at the former location.
5. Service charges may be paid at the time of application of service or as otherwise provided herein.
6. Service charges apply to changing or adding custom calling features, number changes or any other miscellaneous service as specified in this tariff.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application

1. The Service Order Work Charge With Visit means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer request for service to be completed at one time and a visit to the customer 's premises is required to complete the requested work.
2. The Service Order Work Charge Without Visit means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of the customer 's request for service to be completed at one time and a vi sit to the customer's premise is not required to complete the requested work.
3. The Record Service Ordering Charge is the charge that applies to listing activity requested by the customer.
4. Central Office Work Charge - applies for work in the central office necessary to effect customer requested changes in service.
5. Premises Work Charge - applies for customer-requested change work performed by the Company on the Customer 's premises exclusive of establishing or re-establishing network access to a Network Interface Device located at the normal point designated by the Company.
 - a. Premises Work charges will apply separately "per customer request" on service requests where billable premises work is performed.
 - b. Premises Work Charges are applicable, in addition to the charges for individual items of equipment or service in other sections of this tariff.
 - c. Premises work performed beyond the protector or equivalent for Semi -Public Coin Telephone Service is billable work subject to the Non- Key Business Premises Work Charge.
 - d. Premises work performed beyond the protector, or equivalent, for Data Service, Intrastate Wide Area Telecommunications Service and Foreign Exchange Service is billable premises work subject to the Non- Key Business Premises Work Charges.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application (Cont'd)

5. (Cont'd)

- e. Premises Work Charges apply to extend the location of the Network Interface Device to a point requested by the customer which is other than where the Company would normally locate the Network Interface Device.
- f. Premises Work Charges apply for a customer requested relocation, change or modification of an existing Network Interface Device.
- g. Premises Work Charges apply for installing a Network Interface Device to existing lines when requested by the customer.

- 6. Restoration Charges - In the event service is temporarily denied for nonpayment, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof. A restoration charge equal to a Service Order Premises Visit Not Required and a Central Office Work Charge per central office line or trunk will apply.

If a trip to the premises is made to temporarily disconnect service for non-pay and payment is rendered at the time the Company agent is on the premises and service is not disconnected, the subscriber will be required to pay a Service Order Premise Visit Charge .

Customers not reconnected within 10 (calendar) days from date of suspension will be treated as a new customer and appropriate service charges and a new deposit will apply.

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S6. SERVICE CONNECTION CHARGES

S6.3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application (Cont'd)

7. Termination Charge is determined by applying the percentage of the unexpired portion of the Basic Termination Charge for the Initial Service Period, to the full Initial Service Period.
 - a. The Basic Termination Charge and the Initial Service Period are indicated in the section of this tariff covering the service items to which they apply.
 - b. When a subscriber cancels an order for service carrying a Basic Termination Charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering and providing the equipment and disposing of it, less credits obtained through disposal. The termination charge in this event will not exceed the Basic Termination Charge.
8. Number Change Charge - for a customer originated change of telephone number or PABX or Centrex station number, a number change charge is applicable for each number changed plus the appropriate service ordering charge. For a change from residence to business service, without a number change, the business service ordering charge (without visit) is applicable. For a change from business to residence, the residence service ordering charge plus a residence number change charge is applicable. (When down grading from a business to residence service the number must be changed.)
10. Minimum Service Charge for Willful Destruction of Telephone Lines or Equipment - The Company undertakes to maintain and repair the facilities which it leases to customers. The customer is assessed the actual cost of each apparatus, equipment, or lines destroyed due to malicious, willful and negligent damage. The customer may not, nor permit others to, rearrange, disconnect or remove - any equipment or wiring installed by the Company. If facilities are rearranged, disconnected or removed, the Company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized tampering.

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S6. SERVICE CONNECTION CHARGES

S6 .3 APPLICATION OF SERVICE CHARGES (Cont'd)

B. Application (Cont'd)

11. (Cont'd)

When the Company is required to make a visit to the customer 's premises for the purpose of correcting a trouble caused by willful destruction of the telephone lines or equipment, the minimum service charge, consisting of the Service Order Work Charge-Premises Visit Required, will apply if another specific service charge does not apply.

12. Maintenance of Service Charge - The customer shall be responsible for the payment of Company charges for visits by the Company to the customer 's premises where a service difficulty or trouble report results from customer provided equipment or facilities. If the customer has a maintenance contract with the Company for the customer provided equipment or facilities causing the service difficulty, the following charges will not be applicable. In the absence of a maintenance contract with the Company for the customer provided equipment causing the service difficulty, the Maintenance of Service Charge will apply.

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S6. SERVICE CONNECTION CHARGES

S6.4 RATES

	<u>Residence</u>	<u>Business</u>
For Connecting, Moving or Changing Service:		
a. Service Order Work Charge		
1) Premises Visit Request	\$10.00	\$12.50
2) Premises Visit not Required	5.00	5.00
b. Central Office Work Charge	10.00	10.00
c. Premises Work Charge	5.00	7.50
d. Maintenance of Service Charge	10.00	10.00
e. Returned Check Charge	25.00	25.00
f. Number Change Charge	5.00	5.00

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES

A. Definitions

1. Call Waiting

Provides the user, busy on a call, with a private signal which alerts him to an unanswered call to be completed to his number. The user may, then, hold the exiting call, answer the incoming call and alternately talk on both calls until one has been terminated. Before a call is initiated the Call Waiting subscriber may, by dialing a code, activate the cancel feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to flat rate Three-Way Calling. Call Waiting is restored automatically on termination of the call. During the time the cancel feature is activated, incoming callers receive a busy tone.

2. Call Forwarding Variable

Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Calls may be transferred to a toll point subject to the availability of the necessary facilities in the Central Office from which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the Local Calling Area.

3. Three-Way Calling

Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Two toll points may be connected on a Three-Way Calling. Normal transmission performance cannot be assured on all calls.

4. Speed Calling

Provides for the calling of a 7- or 10-digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code) and thirty (30-code) number capacity.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES (Cont'd)

A. Definitions (Cont'd)

5. Call Forwarding Busy Line

Provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises. The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via a service order.

6. Call Forwarding Don't Answer

Provides for calls tenanting to subscriber idle directory number to be forwarded, after a customer preselected interval, to another telephone number. The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via a service order.

7. Call Forwarding Don't Answer - Ring Control (CFDA-RC)

Provides for calls incoming to a subscriber's idle directory number to be forwarded to another telephone number after a customer-controlled interval expressed in either ring cycles or seconds, depending on specific technology involved. The forwarded-to telephone number is specified at the time service is established and can only be changed via a service order. CFDA-RC is available only where facilities pennit and provides the customer with the capability to change the interval after which forwarding occurs. Such change is made at the convenience of the customer and is not subject to service order charges. After establishment of service, the interval cannot be changed via a service order.

8. Customer Control of Call Forwarding Busy Line

Provides a customer the Call Forwarding Busy Line feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes. The destination telephone number is specified by the customer at the time this feature is ordered and can only be changed via a service order.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES (Cont'd)

A. Definitions (Cont'd)

9. Customer Control of Call Forwarding Don't Answer

Provides a customer the Call Forwarding Don't Answer feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes. The destination telephone number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via a service order.

10. Call Forwarding Remote Access

Provides the customer the ability to manage Call Forwarding Variable from a remote location using a touchtone phone. This feature is accessible through a local telephone number using a PIN (Personal Identification Number).

11. Teen Line

Provides the customer with an additional directory number for an existing line. This provides for two different numbers for the same line. The additional number is distinguished on incoming call s by a distinctive ring.

12. Toll Restriction Override

Provides the customer a way to override self-imposed toll restrictions on their line. An access code is entered which allows toll call s to be made from an otherwise toll -restricted line.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.1 CUSTOM CALLING SERVICES (Cont'd)

B. Rates

<u>Feature</u>	<u>Residence</u>	<u>Business</u>
Call Waiting	\$3.50	\$4.50
Call Forwarding Variable	3.50	4.50
Three-Way Calling	3.50	4.50
Call Forwarding Busy Line	1.00	2.50
Call Forwarding Don't Answer	1.00	2.50
Call Forwarding Don't Answer Ring Control (CFDA-RC)	1.00	2.50
Customer Control of Call Forwarding Busy Line	3.00	5.00
Customer Control of Call Forwarding Don't Answer	3.00	5.00
Call Forwarding Remote Access	5.00	6.50
Teen Line	4.00	N/A
Toll Restriction Override	5.00	6.50

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICES

A. Definitions

1. Call Return

Enables a customer to place a call to the last telephone number associated with the most recent call received whether or not the call was answered, or the number is known. The customer can dial a code to request that the network place the call. Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Call Return has been accessed. In addition, the announcement will provide the Directory Number (ON) of the last incoming call. The date and time of the receipt of the call will also be provided. The Call Return user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Nonpublished listing service.

If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voicing-back and the call cannot be returned by the Call Return customer. The Call Return user will receive a voice announcement stating that this service cannot be used to call the number.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for voice-back.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted and voiced-back will always be the main number of the hunt group, unless facilities permitting, the telephone numbers are TN identified within the group.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

A. Definitions (Cont'd)

3. Call Return (Cont'd)

This feature is available, facilities permitting, to residence and business customer as follows (a) monthly subscriptions, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. Access to the usage option can be restricted at the customer's request at no charge.

2. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes both the calling and called lines are checked periodically for availability to complete the call. If during the queuing process the called lines become idle, the customer is notified, via distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

This feature is available, facilities permitting, to residence and business customer as follows: (a) monthly subscription, or (b) per use/occasion. If the customer subscribes to the feature on a monthly basis, unlimited access is provided with no additional charge for each use. Where facilities permit, the feature may be utilized on a non-subscription basis with a per occasion charge for each use. Access to the usage option can be restricted at the customer's request at no charge.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICES (Cont'd)

A. Definitions (Cont'd)

3. Call Selector

Call Selector provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers. The customer creates a screening list up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer also subscribes to Call Waiting and a call is received from a telephone number on the Call Selector screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Screening list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a telephone number identified number, that represents all the lines in a collection of lines, such as multiline hunt groups.

4. Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number that represents all the lines in a collection of lines such as multiline hunt groups.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

5. Call Block

Provides the customer the ability to prevent incoming calls from up to six different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening list, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main telephone number in the hunt group, or is telephone number identified.

6. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's security department indicating the calling number, the time the trace was activated and the offending call was received. The customer using this feature would be required to contact the Telephone Company Business Office for further action.

This feature will not work if the incoming call is from a telephone number in a multiline hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

7. Caller ID – Basic (Number Delivery)

Enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID-Basic is activated on a customer line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent of the ringing cycle.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

7. Caller ID – Basic (Number Delivery)

Enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls. When Caller ID-Basic is activated on a customer line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent of the ringing cycle.

Any customer subscribing to Caller ID-Basic will be responsible for the provision of a display unit which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call is from a caller served by a PBX, generally only the main number of the PBX is transmitted and available for display. However, in certain circumstances where facilities permit, the information associated with the actual station originating the call may be transmitted and available for display. Calling party information via Caller ID – Basic is not available on operator handled calls.

8. Caller ID – Deluxe (Name and Number Delivery)

Enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls. When Caller ID – Deluxe is activated on a customer's line, the calling party directory name and number will be displayed on the called CPE during the first ling silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID – Deluxe customer.

Caller ID – Deluxe also includes Anonymous Call Rejection (ACR). This feature allows customer to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and incoming call marked private is received, the called party telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informed the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

8. Caller ID – Deluxe (Name and Number Delivery) (Cont'd)

Subsequent to establishment of Caller ID – Deluxe, ACR can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. Any customer subscribing to Caller ID – Deluxe will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

9. Calling Number Blocking – Permanent

Enables customers to prevent transmission of their Directory Number and/or Directory Name on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is in operation on a continuous basis.

If the preassigned access code for Calling Number Delivery Unblocking is dialed on a line that is provisioned with Calling Number Delivery Blocking - Permanent, the directory number and/or name will be delivered.

10. Calling Number Delivery Blocking – Per Call

Allows a customer to temporarily prevent transmission of that customer's Directory Number and/or Directory Name allowing control of its availability to the called party.

The transmission of the Directory Number and/or Directory name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

11. Enhanced Caller ID (Busy Line and Idle Line Name and Number Delivery)

Enables the customer to view on a display unit the calling party Directory Name and Directory Number (ON) on incoming telephone calls both when the subscriber's line is in use and when it is not in use. The date and time of the call is also transmitted to the Enhanced Caller ID customer.

When the Enhanced Caller ID customer's line is not in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE during the first long silent interval of the ringing cycle.

When the Enhanced Caller ID customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold.
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

Any customer subscribing to Enhanced Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

11. Enhanced Called ID (Busy Line and Idle Line Name and Number Delivery) (Cont'd)

Enhanced Caller ID also includes Anonymous Call Rejection (ACR) where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone delivery of their number to the called party. For Enhanced Caller ID subscribers, ACR can be activated and deactivated at the customer's discretion, through the use of preassigned feature access codes. When ACR is activated and an incoming call marked private is received, the announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the called party's line (e.g., off hook or idle).

12. Enhanced Caller ID (With Call Management)

Allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Enhanced Caller ID with Call Management includes the functionality of the Call Waiting feature and the Caller ID feature and provides several additional call disposition options

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location. This feature must be ordered separate from enhanced Caller ID with Call Management.

Call disposition options provided with Enhanced Caller ID with Call Management include:

- Answer the waiting call, placing the first party hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop with either leg of the "conferenced" call.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

A. Definitions (Cont'd)

12. Enhanced Called ID (With Call Management) (Cont'd)

Utilization of the full capabilities of Enhanced Caller ID with Call Management requires the use of an Analog Display Services Interface (ASDI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI- compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

13. Call Waiting Deluxe

Lets the customer know who the second caller is while he or she is on an initial call. This service requires the customer to also subscribe to a Caller ID feature. With the proper display equipment, the customer can see who is calling and decide how to handle the call. By pressing the proper keys, the customer can:

- Answer the call.
- Place the first caller on hold and answer the waiting call.
- Conference the waiting caller into the existing call and later drop either the first or second call.
- Deliver a short "hold message" to the waiting caller.
- Forward the waiting caller to another telephone number; for example, answering service or voicemail. (The customer must order the Call Forwarding Don't Answer feature for this option to work.)

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

S7.2 ADVANCED CUSTOM CALLING SERVICE (Cont'd)

1. Rates

<u>Features</u>	<u>Residence</u>	<u>Business</u>
Call Return	\$3.50	\$4.50
Repeat Dialing	3.50	4.50
Call Selector	3.50	4.50
Preferred Call Forwarding	3.50	4.50
Call Block	3.50	4.50
Call Tracing	3.50	4.50
Caller ID – Basic	5.50	7.50
Caller ID – Deluxe	7.00	9.00
Enhanced Caller ID ACR	8.00	11.00
Enhanced Caller ID CM	8.00	12.00

2. Total Choice

A. Complete service package including basic phone service and custom calling features listed below.

B. Rates

Residence	Business
\$34.00	n/a

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S12. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S12.1 LINE EXTENSION CHARGES

A. Private Right-of-Way

The Company shall not be liable for failure to furnish service, unless the purchase price and costs expended by the Company in acquiring such special or private rights-of-way by purchase or condemnation be paid or guaranteed to the Company by the subscriber. The rights-of-way here referred to are only those rights-of-way leading from the main line to the premises of the subscriber.

B. Exceptions to Construction Charges

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Exchange Area.
2. Except as provided under "Temporary Service", where the applicant is located within the Exchange Area and the construction of outside plant is required to provide facilities to serve one or more applicants, the applicant or applicants may be required to bear the cost of such construction in excess of an amount equal to five years exchange service charges for the service subscribed for neither station installations, including drop wire, protector, or any plant within the Exchange Area shall be considered as a construction cost.

S12.2 TEMPORARY SERVICE

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber is required to bear the total cost of such construction and installation and the cost of removal, if removed, provided, however, that the salvage value of any plant removed, excluding the telephone set, shall be deducted from the total cost to be paid by the subscriber.

S12.3 MOVES OR CHANGES OF EXISTING CONSTRUCTION

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such change.

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Section 13
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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS

A. General

This section addresses the responsibilities and liabilities of the customer and company where customer provided terminal equipment and communication systems interconnect with the regulated services of the Company. Customer provided refers to any equipment purchased by the customer or leased by the customer from the deregulated operations of the Company or from any other provider of such equipment.

B. Responsibility of the Customer

The customer shall be responsible for the installation, operation and maintenance of any customer-provided terminal equipment or communications system. The customer shall be responsible for the payment of a Maintenance of Service Charge as provided in "Service Connection Charges" for visits by a company employee to the customer 's premises when a service difficulty or trouble report results from the use of customer-provided terminal equipment or communications system.

The customer indemnifies the Company against and holds the Company harmless from any and all losses, claims, demands, causes of action, damages, costs or liability, in law or in equity, of every kind and nature whatsoever arising directly or indirectly from the material transmitted over its facilities or arising directly or indirectly from any act or omission of the customer or the calling party while using or attempting to use facilities furnished by the Company.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

C. Responsibility of the Telephone Company

Where customer-provided terminal equipment or communications systems are used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer provided terminal equipment or communications systems, or (3) address signaling where such signaling is performed by customer provided signaling equipment, or (4) installation, operation or maintenance of any customer; provided equipment.

The Company may make changes in its telecommunications services, equipment, operations, or procedures, where such action is not inconsistent with Part 68 of the FCC Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system incompatible with telecommunications services, or require modification or alteration of such customer provided terminal equipment or communications systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, as determined by the Company, in writing, to allow the customer an opportunity to maintain uninterrupted service.

D. Violation of Regulations

Where any customer-provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this section, the Company will take such immediate action as necessary for the protection of the telecommunications network and company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within ten (10) days, following the mailing of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

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**S13. INTERCONNECTION WITH COMMUNICATIONS EQUIPMENT
AND SYSTEMS PROVIDED BY THE CUSTOMER**

S13.1 GENERAL REGULATIONS (Cont'd)

E. Recording, Reproducing and Automatic Answering and Recording Equipment

1. Recording of Two-way Telephone Conversations

When recording equipment is in use and is a direct electrical connection with services of the Telephone Company, a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds is required when recording equipment is in use and is electrically connected with services of the Company, except that the distinctive recorder tone described is not required:

- a. When used by a Federal Communications Commission licensed broadcast station customer for recording of two-way telephone conversations solely for broadcast over the air so long as those activities are consistent with the applicable broadcast regulations.
- b. When the equipment will be used by public fire and police departments exclusively for the receipt of intrastate fire and police calls and attended at all times for such purpose.
- c. As otherwise authorized under law.

2. Customer-provided voice recording equipment shall be so arranged that it can be physically connected to and disconnected from the Company facilities and switched on and off.

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S14. EMERGENCY SERVICE

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S14. EMERGENCY SERVICE

S14.1 UNIVERSAL EMERGENCY NUMBER SERVICE 911

A. General

1. When requested by local government authorities and subject to the availability of facilities, the Company will provide a universal number "911" for use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller telephone access to a PSAP.
2. No charge applies to the calling party for calls placed to the 911 emergency number.

B. Rules and Regulations

1. Service is provided by the Company where facility and operating conditions permit.
2. This offering is limited to the use of central office number "911" as the universal emergency number and only one "911" service will be provided within any government agency's locality.
3. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.
4. The service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting emergencies by the public.
5. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 911 service. In the event of any interruption of the service, the Company shall not be liable for any loss or damage other than a pro rata allowance to the customer at the tariff rate for the time such interruptions continue, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.

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S14. EMERGENCY SERVICE

S14.1 UNIVERSAL EMERGENCY NUMBER SERVICE 911 (Cont'd)

B. Rules and Regulations (Cont'd)

6. Application for 911 service must be executed in writing by the customer (a municipality, a local government authority or their duly appointed agent). If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
7. The customer must furnish the Company, in writing, with its agreement to the following terms and conditions:
 - a. That at least one PSAP will be provided and staffed on a 24-hour coverage basis.
 - b. That the customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.
 - c. That the customer will subscribe to a sufficient number of 911 exchange lines to adequately handle incoming calls as determined by the Company but in all cases subject to a minimum of two lines required at any point in the 911 network including the 911 exchange lines terminated at the PSAP.
 - d. That the customer will subscribe for additional local exchange service at the PSAP location for administration purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by South Central Bell operators.

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S14. EMERGENCY SERVICE

S14.1 UNIVERSAL EMERGENCY NUMBER SERVICE 911 (Cont'd)

C. Basic 911

1. Definition of Service

A Basic 911 (B911) system includes the Company provision of the 911 code or the opening of this code to the exchange network in those central offices that fall within the boundaries of the municipalities or other governmental bodies (township, county, etc.) that subscribe for B911 service. The other components of a B911 system include the station equipment at the PSAP which is provided at existing tariff or price list rates (Key telephone, Call Directors, etc.) and the one way incoming 911 Exchange Lines.

2. Features

The following are standard features:

- a. FORCED DISCONNECT - Permits the PSAP attendant to release a connection even though the (911) calling party has not hung up, thereby preventing intentional jamming of the 911 exchange lines.
- b. IDLE TONE APPLICATION - Allows the PSAP attendant to distinguish between calls that have been abandoned before they were answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line just before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard.

3. Rates and Charges

A. Messages

No charge applies to the calling party for calls placed to the 911 emergency number.

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S14. EMERGENCY SERVICE

S14.1 UNIVERSAL EMERGENCY NUMBER SERVICE 911 (Cont'd)

C. Basic 911 (Cont'd)

3. Rates and Charges

B. 911 Exchange Lines

\$125.00 per month, per trunk includes ANI functions.

C. Dedicated Facilities

When dedicated-direct arrangements are provided from exchanges or zones other than that in which the PSAP is located due to the customer's request or when dedicated-direct arrangements are provided from exchanges or zones that do not have local calling to the exchange or zone in which the PSAP is located, charges for Foreign Exchange Service will apply for the interexchange mileage, plus \$125.00 per month, per trunk for the exchange line.

D. PSAP Terminal Equipment

Company or customer- provided equipment may be furnished to terminate 911 Exchange Lines at any PSAP.

Tie lines, private lines, extension access lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at filed tariff rates for such channels and facilities as specified in this and other appropriate tariffs.

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S25. GENERAL RULES AND REGULATIONS

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S25. GENERAL RULES AND REGULATIONS

S25.1 APPLICATION OF REGULATIONS

- A. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Alabama by Moundville Telephone Co., Inc. hereinafter referred to as the Company, subject to the jurisdiction of the Alabama Public Service Commission. When services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

S25.2 USE OF SERVICE

A. Abuse or Fraudulent Use of Service

1. The service is furnished subject to the conditions that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
 - a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for service.
 - b. Rearrangement of, tampering with or connection of equipment to the facilities of the Company to obtain, to attempt to obtain or to assist others to obtain service without payment (in total or in part) of regular charges for the service.
 - c. False representation, scheme, trick or device whatsoever intended to avoid payment (in total or in part) of regular charges for the service.
 - d. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
 - e. The use of profane or obscene language.
 - f. The use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers.
 - g. The impersonation of another.

B. Use of Service for Unlawful Purposes

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

C. Use of Customer Service

1. Customer telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, guests, employees or business associates, or persons residing in the subscriber's household, or to persons temporarily subleasing a subscriber's residential premises. The Company has the right to refuse to install subscriber service when the station is so located that the public in general, or patrons of the customer may make use of the service. At such locations, however, subscriber service may be installed, provided the instrument is so located that it is not accessible for public use.

D. Minimum Contract Period

1. Except as specified elsewhere in this tariff, the minimum service period for local service is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have thirty days.
2. The Company may require a contract period longer than one month at the same location in connection with special types or arrangements of equipment, or for unusual construction, necessary to meet specific demands for service.

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S25.2 USE OF SERVICE (Cont'd)

E. Termination of Service

1. By the Company

a. The Company may, with proper notice, either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon:

- (1) Abandonment of the service.
- (2) Failure of a subscriber to make suitable deposit as required by this tariff.
- (3) Impersonation of another with fraudulent intent.
- (4) Nonpayment of any regulated sum due for exchange, long distance or other services.
- (5) Use of the service in such a way as to impair or interfere with the services of other subscribers and refusal of the subscriber to utilize available corrective equipment or network arrangements.
- (6) Use of service or facilities for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another.
- (7) Use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give information, without payment of the charge applicable for service.
- (8) Any other violation of the Company's regulations.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

E. Termination of Service (Cont'd)

2. At the Customer's request

- a. Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished, plus any termination charges which might be applicable.
- b. Where a contract for service with a one month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified is applied if all or a portion of the facilities have been installed.
- c. No minimum or termination charge will apply (unless otherwise stated specifically in this tariff) where a new subscriber takes over the service of the former subscriber provided the service is to be furnished at the same location without interruption and that the new subscriber assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new subscriber.

F. Resale of Service

The resale of any services provided by the Company is not permitted except as provided elsewhere in this tariff or as specifically authorized by the Company.

G. Restoration of Service

In the event service is temporarily denied for nonpayment, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof. A restoration charge equal to a Service Order Premises Visit Not Required and a Central Office Work charge per central office line or trunk will apply.

If a trip to the premises is made to temporarily disconnect service for non-pay and payment is rendered at the time the Company agent is on the premises and service is not disconnected, the subscriber will be required to pay a Service Order Premise Visit Charge. Customers not reconnected within 10 (calendar) days from date of suspension will be treated as a new customer and appropriate service charges and a new deposit will apply.

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S25. GENERAL RULES AND REGULATIONS

S25.2 USE OF SERVICE (Cont'd)

H. Alabama Relay Service Restrictions

The following calls may not be placed through the Alabama Relay Center:

- Calls to 976, 900 or 700 numbers.
- Calls to time or weather recorded messages.
- Calls to other informational recordings.
- Station sent paid calls from coin telephones.
- Operator handled conference service and other teleconference calls.
- All calls billed to Cards (i.e., Credit Cards and Calling Cards) other than those issued by AT&T or the LECs.

Where the Company transmits messages through the Alabama Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Alabama Relay Center, in the absence of gross negligence or willful misconduct.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE

A. Application for Service

1. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.
2. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished or to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing request for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
3. If telephone service is established and it is subsequently determined that either condition in "2." above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the prior indebtedness.
4. When an application for service and facilities or request for additions, rearrangements, relocations, or modification of service and equipment are cancelled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.
5. Any change in rates or regulations prescribed by the Alabama Public Service Commission for a regulated service modifies the terms and regulations of contracts to the extent of such change.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

B. Application of Business Rates

1. Business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature or where the listing required is such as to indicate business use. Business rates apply for:
 - a. Boarding houses (except as noted under Application of Residence Rates), offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges, hospitals, libraries, offices, farms which have offices, stores, mines, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools and colleges).
2. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
3. Where a place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
4. At residence locations, when an extension station or extension bell is located in a shop, office or other place of business.
5. At any location where the listing of the service at that location indicates a business, trade or profession, except as specified under Application of Residence Rates.
6. All other locations where the subscriber's primary use of the service is for business purposes.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

C. Application of Residence Rates

1. Residence rates apply when the use of the service is of a domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:
 - a. Private residences where business which do not qualify as a business listing under this tariff.
 - b. In private apartments of hotels, rooming houses , or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.
2. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner provided the subscriber does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the subscriber's residence and is not part of an office building. In any of such cases the listing may indicate the subscriber's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.
3. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
4. Changes from business service to residence service are made only in the event of change in the subscriber's arrangements which would entitle him to a residence classification of his service, as specified above.
5. Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. Service Connection Charges, which apply for such changes, are quoted elsewhere in this tariff.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

D. Cancellation of Application for Service

1. Where the subscriber cancels an application for service prior to the start of installation of service, or prior to the start of special construction, and no costs have been incurred by the Company, no charge applies.
2. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by the Company shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, plus any costs incurred by the Company.
3. Where special construction has been started prior to the cancellation, a charge equal to the costs incurred in the special construction, less net salvage applies. In determining the charge, cancelled service is treated as discontinued as of the date on which it was to have been placed in service, however, the minimum service period charge will apply.
4. Installation or special construction for a subscriber is considered to have started when the Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred.

E. Advance Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and/or installation charges which may be applicable, in addition to such special construction and installation charges as are to be borne by the applicant. Where construction charges are applicable, the payment thereof may be required in advance of the start of construction.
2. Federal, state, or municipal governmental agencies may be required to make advance payments.
3. In any case where construction is required the Company may, as a guarantee of good faith, collect one year's exchange service charges in advance of the construction. Such advance payment shall be applied against exchange service charges only and shall not operate to prevent the suspension and/or discontinuance of all service for non-payment of toll or other charges which may become past due. Should a telephone installed under these conditions be discontinued before the expiration of the period for which advance payment was made, the amount collected shall be considered the minimum charge for the exchange service received.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

F. Customer Billing

1. Bills are due when rendered unless otherwise specified on the bill.
2. All charges due by the subscriber are payable at the Company's business office or at any agency duly authorized to receive such payments. If objection in writing is not received by the Company within 30 days after the bill is rendered, the account shall be deemed correct and binding upon the subscriber. Toll billing is always billed in arrears. Nonpayment of charges for service may result in the interruption or discontinuance of any or all of the service furnished the subscriber. Where any overcharge in billing of a subscriber is the result of the utility's error, such subscriber shall be due a refund of such excess billing for up to thirty-six (36) months. No back billing shall be allowed without immediate written notification by the utility, except toll, to the subscriber at the time of discovery by the utility including notice that the subscriber shall be given the option of repayment of amounts due in monthly installments equal to the period of said underbilling.
3. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service and billed local usage. The subscriber is responsible for payment of all charges for services furnished the subscriber including charges for services originated or charges accepted at the subscriber's station.
4. Should service be suspended for nonpayment of charges, it will be restored only as provided under "Restoration Charges" in Service Connection Charges of this tariff.
5. When the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this tariff.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

F. Customer Billing (Cont'd)

6. A late payment charge of 1-1/2% per month charge applies to each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collection Services) when any undisputed portion of a previous month's bill has not been paid in full by the subsequent billing date. The 1-1/2% per month charge is applied to the total amount carried forward and is included in the total amount due on the subscriber's current bill.
7. In its discretion, the Company may restore or re-establish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or disconnect service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of this tariff; nor shall the failure to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.
8. Retroactive billing adjustments will not be made for a period exceeding one year.
9. For billing purposes each month is presumed to have thirty days.

G. Telephone Numbers

1. The subscriber has no property right to the telephone number.
2. The Company reserves the right to change the subscriber's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

H. Alterations

The subscriber agrees to notify the company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's wiring or equipment; and the subscribers agrees to pay the Company's current charges for such changes.

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Title: President

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Docket No.:

GENERAL SUBSCRIBERS SERVICE TARIFF

MOUNDVILLE TELEPHONE COMPANY

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

I. Special Construction: For any period in which the Company has elected to retain its carrier of last resort obligation to provide basic telephone service to residential customers within its certificated service area under Ala. Code § 37-2A-8(a)(5)a. (1975 as amended), the Company shall, upon request and to the extent required under such Code section, provide basic telephone service to any new customer in such incumbent service area where the cost of providing service, including, but not limited to costs of facilities, rights-of-way, and equipment, does not exceed \$8,000. In all other circumstances, special charges listed below shall apply:

1. Private property

- a. An amount equal to the average investment of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the class and grade of service desired.
- b. If additional entrance or distribution facilities are required; if the conditions are such as to require special equipment, maintenance or methods of construction; if the stability of the customer has not been established; if the installation is for temporary or semi-permanent purpose or if for any other reason the construction costs are excessive as compared with revenue to be derived, the applicant shall be required to pay the costs over and above those applicable for a normal installation.
- c. The ordering or use of service shall constitute authorization for the Company to install and maintain facilities across, below, or above the customer's property. The customer shall execute any further evidence of such authorization as may be requested by the Company.

2. Underground

- a. When feasible, conduit will be furnished by the Company at cost, or conduit may be provided by the applicant subject to the Company's specifications. Conduit used for telephone Company facilities may not be used for any other purpose without the consent of the Company. The distance between the conduit and any electric light or power conduit or conductor shall be in accordance with the Company's specifications.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

I. Special Construction (Cont'd)

2. Underground

b. The subscriber shall be required to pay the entire cost of maintenance of conduit including subsequent excavations and replacements necessary because of damage resulting from negligence on the part of the subscriber or his representatives or from freezing or improper drainage.

c. The subscriber shall pay all costs associated with the relocation of underground entrance facilities.

3. Defacement of Premises

The Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall be attached to the Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Company or its employees.

J. Transfer of Service Between Subscribers

Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are made subject to service connection charge regulations and may be arranged for in either of two ways:

1. If the new subscriber, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder. Future bills are then rendered to him without adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.

2. If the new subscriber does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.

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S25. GENERAL RULES AND REGULATIONS

S25.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

J. Transfer of Service Between Subscribers

Private Branch Exchange Service may be transferred from one subscriber to another pursuant to the above regulations and any other regulations which may be specified in other tariff sections relating to the service transferred.

Under either method of transfer the reassignment of the old call number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new subscribers, and when in the judgment of the Company, a change in the telephone number is not required.

When in the judgment of the Company, there does exist a relationship, business or otherwise, between the old and the new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company, a change in the telephone number is not required.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT

A. Establishment of Credit

1. The Company is not obligated to establish, furnish or continue to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charge due for its service, the Company may require any subscriber to establish and maintain his credit in one of the following ways:
 - a) by furnishing acceptable credit references to the Company;
 - b) by providing a suitable guarantee in writing, in a form prescribed by the Company; or
 - c) by means of a cash deposit.
2. The Company shall be the sole judge as to whether or not the references or guarantee in writing are acceptable.

B. Deposits

1. Moundville Telephone Company, Inc. may, when in the judgment of the Company such deposit is necessary, require at any time, from any subscriber, or prospective subscriber, a cash deposit intended to guarantee payment of current bills for telephone service. Such deposit shall not exceed the monthly amount for local exchange service and other monthly charges added to twice the estimated monthly toll charges. Interest shall be paid by the Company upon such deposits at the rate per annum approved by the Alabama Public Service Commission, payable annually for the time such deposit was held by the Company and the customer was served by the Company, unless such period be less than thirty (30) days. Such interest shall be calculated to December 1st of each year, and the payment shall be made by credit to customer's account on the December billing of the customer.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

B. Deposits

- a. The Company having on hand such deposits from subscribers, or hereafter receiving such deposits from subscribers, shall keep records to show (a) the name of each subscriber making the deposit; (b) the address of the subscriber when making the deposit; (c) the amount and date of making the deposit; and (d) a continuous record of each transaction, such as the payment of interest, interest credited, etc., concerning such deposit while the deposit is retained by the Company.
- b. The Company shall issue to every subscriber from whom such deposit is received a certificate of deposit.
- c. The Company shall provide reasonable ways and means so that a depositor who makes application for the return of his deposit, or any balance to which he is entitled, but is unable to produce the original certificate or receipt, shall not be deprived of his deposit or balance.
- d. Upon final discontinuance of service, the Company shall apply such deposit with accrued interest thereon to any account due by subscriber. The balance due subscribers, if any, shall be refunded to the subscriber by the Company.
- e. Upon the sale or transfer of any Company the seller shall file with the Commission under oath a list showing the names of all subscribers who have made a deposit, the date such deposit was made, the amount of such deposit and the interest agreed to be paid thereon.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

B. Deposits (Cont'd)

2. Service may be discontinued for failure of the subscriber to furnish a suitable deposit, if requested by the Company, following five (5) days after the Company has served or mailed notice to the subscriber requesting such deposit.
3. The Company shall not hold a residential subscriber's deposit beyond December following twenty-four (24) months of deposit retention, if such account is considered in good standing by the Company. At this time, residential subscribers whose deposits have been held by the Company shall have their deposit and accrued interest refunded by the Company crediting such subscriber's December billing.
4. The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of regulated sums due the Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

C. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified under "Deposits", following five days after the Company has served or mailed notice requiring the subscriber to do so.

D. Restoration Charge

When service has been discontinued for failure to maintain credit as specified above, the restoration charge will be made and may be collected by the Company, before service is restored.

E. Adjustments for County or Other Local Taxing Authority Payments

1. In the event a county or other local taxing authority acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Company, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the subscribers receiving service within the territorial limits of such county or other local taxing authority. Such billing shall allocate the tax, fee, or charge among subscribers uniformly on the basis of each subscriber's monthly charges for the types of service made subject to such tax, fee or charge.

2. Adjustments for Municipality Payments

In the event a municipality imposes, collects, or receives any occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Company, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the subscribers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee, or charge among subscribers uniformly on the basis of each subscriber's monthly charges for the types of service, made subject to such tax, fee or charge.

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S25. GENERAL RULES AND REGULATIONS

S25.4 ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)

F. Credit for Local Service Outage

In view of the possibility of errors and difficulties in the transmission of messages by telephone and the impossibility of fixing in all cases the causes thereof, the Company cannot guarantee the uninterrupted working of its lines and instruments.

If service is interrupted for more than 48 consecutive hours (no incoming or outgoing service) for reasons other than by the negligence or willful act of the subscriber, an allowance not to exceed an amount equal to the proportionate charge to the subscriber for the fixed monthly charges involved, for the period during which interruption occurs, shall be made for the time such interruption continues. Any adjustment shall apply only to the period the interruption continues beyond 24 hours after notice of the interruption is received by the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

A. Undertaking of the Company

The Company does not undertake to transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in this tariff.

B. Furnishing of Equipment

1. All tariffed equipment necessary for the provisions of a given service will be furnished and owned by the Company except as provided elsewhere in this tariff. The subscriber may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or hazards. Commercial power will be furnished by the subscriber at a suitable outlet when and where required.
2. No equipment, apparatus, circuit, or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction, acoustically, or otherwise, except as provided in this tariff, or otherwise authorized or connection is made, the Company shall have the right to remove or disconnect the same, or to terminate the service.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY

B. Furnishing of Equipment

3. The provisions of the preceding shall not be construed or applied to bar a subscriber from using devices which serve his convenience in his use of the facilities of the Company, provided any such device so used does not:
 - a. Endanger the safety of Company employees or the public;
 - b. Damage, require change in or alteration of, or involved direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;
 - c. Interfere with the proper functioning of such equipment or facilitates;
 - d. Impair the operation of the communication system;
 - e. Otherwise injure the public in its use of the Company's services.
4. Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to inter-connect any line or channel of the Company with any other communication line or channel of the Company or of any other person.
5. Customer-provided terminal equipment may be used, and customer-provided communications systems may be connected with the facilities furnished by the Company for telecommunications services as provided elsewhere in this tariff.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

C. Furnishing of Service

The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

D. Maintenance and Repair

1. The Company undertakes to maintain and repair the facilities which it furnishes to subscribers. The subscriber is assessed the actual cost of each instrument, apparatus, equipment, or lines destroyed due to malicious, willful and negligent damage. The subscriber may not, nor permit other to, rearrange, disconnect or remove any equipment or the standard network interface installed by the Company. If facilities are rearranged disconnected or removed, the Company shall have the right to make a charge sufficient to recover any losses experienced as a result of such unauthorized tampering.
2. Access to subscriber's premises, at any reasonable hour, will be given to representatives of the Company for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

E. Liability of the Company

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing service and not caused by negligence of the subscriber shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

- E. Liability of the Company (Cont'd)
2. The subscriber indemnifies and saves the Company harmless against the following:
 - a. Acts of omission of other companies when their facilities are used in connection with the Company's facilities to provide service.
 - b. Any defacement or damage to the subscriber's premises resulting from the existence of the Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.
 - c. Any accident, injury or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.
 - d. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities; claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and system of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Company.
 - e. Liability for failure to provide service.

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S25. GENERAL RULES AND REGULATIONS

S25.5 OBLIGATION AND LIABILITY OF THE COMPANY (Cont'd)

F. Directories

1. The Company may elect, but is not required, to furnish to its customers, a directory for each access line.
2. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Directory Assistance Operator" shall attach to the Company. In the case of additional or extra listings for which a charge is made, its liability shall be limited to the monthly rate for each such listing for the charge period during which the error or omission continues.

S25.6 LIMITATIONS AND USE OF SERVICE

A. Network Facilities for Use with Automatic Dialing and Announcing Devices

1. Subscribers who wish to use automatic dialing and announcing devices for solicitation purposes must do so in accordance with federal and state laws.

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S26. DEFININTION

S26.1 ACRONYMS AND ABBREVIATIONS

APSC – Alabama Public Service Commission

BRA – Base Rate Area

BV – Busy Verification

CALC – Customer Access Line Charge

CCLC – Common Carrier Line Charge

FCC – Federal Communication Commission

IP – Internet Protocol

LEC – Local Exchange Carrier

MOU – Minutes of Use

NECA – National Exchange Carrier Association

OPVU – Originating Percent VoIP Usage

PAC – Personal Account Code

PBX – Private Branch Exchange Service

PIU – Percentage Interstate Usage

PL – Private Line

SCCB – Subscribers Controlled Call Blocking

SLC – Subscriber Line Charge

TDM – Time Division Multiplexing

TELSE – Telecommunications Association of the Southeast

TPVU – Terminating PVU

TSF – Transition Service Fund

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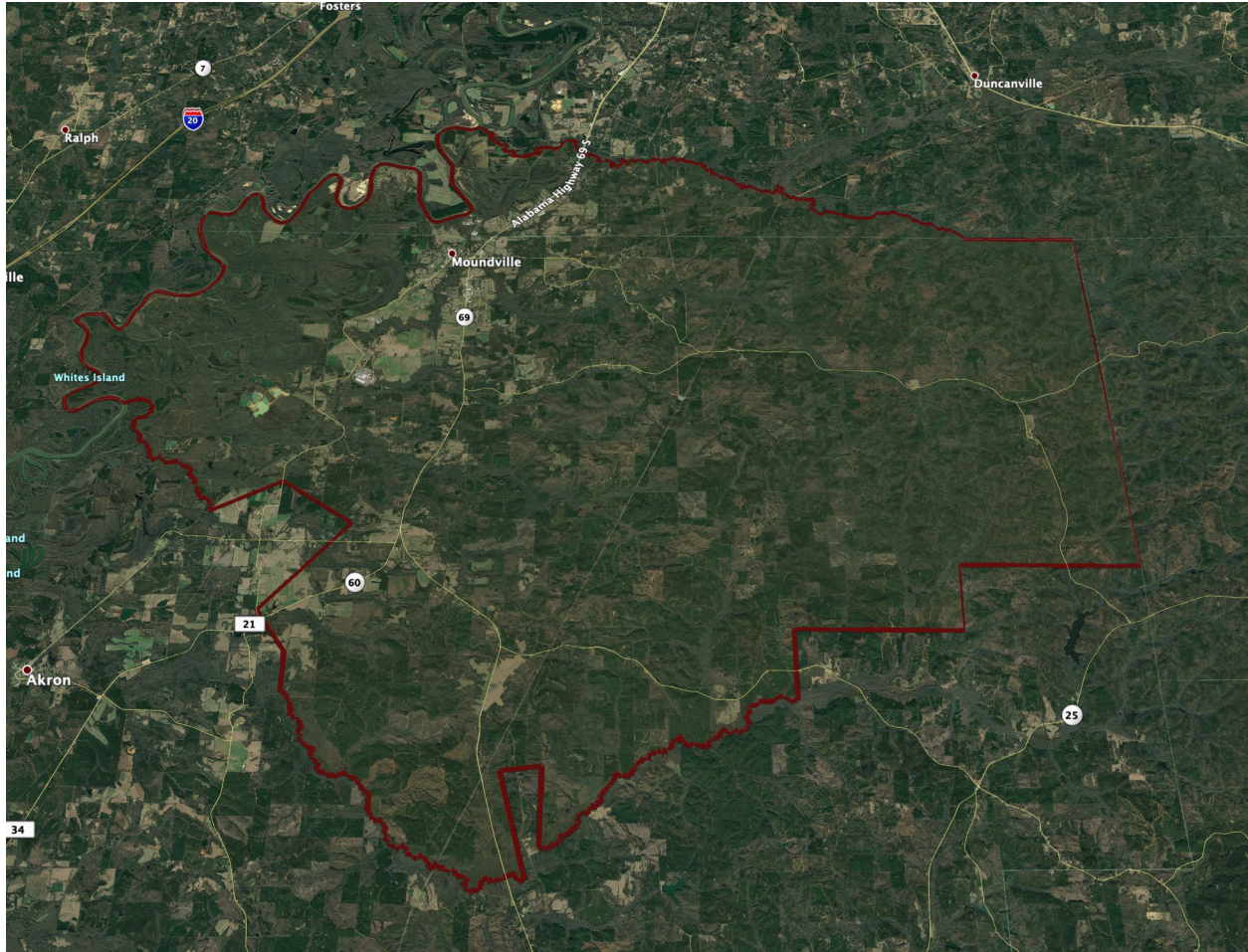
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S29. LOCAL EXCHANGE BOUNDARY MAPS

S29.1 MOUNDVILLE EXCHANGE



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S200. INTRASTATE ACCESS SERVICE TARIFF

S200.1 INTRASTATE ACCESS SERVICES

- A. Moundville Telephone Company, Inc., adopts the National Exchange Carrier Association, Inc.'s ("NECA") Interstate Access Charge Tariff F.C.C. No. 5, effective as of April 16, 1996 and any successive issues thereto, as found at [https://www.neca.org/Tariff 5 Landing Page.aspx](https://www.neca.org/Tariff%205%20Landing%20Page.aspx) and approved by the FCC for intrastate use. For Special Access services specifically, this Company adopts rate band 7 of the NECA Tariff. This Tariff was filed with the FCC by the NECA on behalf of the NECA's member companies. This Tariff, along with S200.1.A.4., includes all the rules, regulations, rates and charges under which intrastate access services will be offered to all telecommunications providers.

Exceptions to this adoption of the Tariff schedules are as follows:

1. Originating Switched Access Rates (Per MOU):

A. Common Carrier Line	\$0.000000	
B. Tandem Switched Facility	0.000116	
C. Tandem Switched Termination	0.000539	
D. Local Switching	0.029635	(T)(D)
E. Information Surcharge	0.000165	(T)

2. The discount rate for all traffic sensitive non-premium access will be 35%.

3. The traffic sensitive rates and charges identified in S200.1.A.1. above shall also apply to terminating traffic transported over BellSouth facilities pursuant to interconnections or resale arrangements between BellSouth and other telecommunications providers.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

4. The Company is a participating member in the Transition Service Fund (“TSF”), an access billing mechanism established by the Alabama Public Service Commission (“APSC”) in 1996 and described in the APSC’s April 17, 2012 and July 10, 2012 Orders in APSC Dockets 28642 and 31816 (collectively, the “APSC Orders”) and amended implementing regulations adopted on July 2, 2013 (the “Implementing Regulations”), and which is currently administered by the Telecommunications Association of the Southeast (“TELSE”), by which AT&T and interexchange carriers/resellers purchasing Intrastate switched access from the company and other participating local exchange carrier (“LEC”) TSF members pay the TSF monthly an amount based upon their respective shares of participating TSF LEC’s Local Switching minutes. The amount received by the Company from the TSF shall be reduced in accordance with, and subject to, the APSC Orders and Implementing Regulations, and any amendments or clarifications thereto, with a corresponding reduction in the overall size of the TSF on July 3, 2012 and July 2, 2013, and the phased down and elimination of the TSF as of December 31, 2020.
5. The Company does not concur with the provision in the NECA Tariff with regard to using the prior period Percentage Interstate Usage (“PIU”) for reporting, but will use current PIU’s supplied by the carriers. As ordered by the Alabama Public Service Commission in Docket 19356, Order dated June 18, 1992, the customer shall furnish to the Company each quarter a report of its actual PIU for FGA, FGB, 700 and 800 access services.
 - a. Effective on the first of January, April, July, and October of each year, the customer shall update the interstate jurisdiction report. The customer shall file with the Company, to be received no later than thirty (30) days after the first of each such month, a revised report for all services (FGA, FGB, 700, and 800), showing the actual interstate percentage of us for the past three (3) months ending the last day of December, March, June, and September respectively, for each service. The revised reports will serve as the basis for the next three (3) month’s billing.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic

a. Scope

VoIP-PSTN Traffic is defined as traffic exchanged between a Telephone Company end user and the customer in Time Division Multiplexing (“TDM”) format that originates and/or terminates in Internet Protocol (“IP”) format. This section governs the identification of Toll VoIP-PSTN Traffic that is required to be compensated at interstate access rates, unless the parties have agreed otherwise, by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (November 18, 2011) (“FCC Order”), as it may hereinafter be amended or clarified. Specifically, this section establishes the method of separating Toll VoIP-PSTN Traffic from the customer’s traditional intrastate access traffic, so that Toll VoIP-PSTN Traffic can be billed in accordance with the FCC Order. In the event that the Company cannot identify which customer calls originate and/or terminate in IP format, the Company will apply the default percentage of traffic, which is equal to the percentage of VoIP subscribers in the state based on the Local Competition Report, as being subject to the VoIP-PSTN framework, in accordance with and subject to Paragraph 963 of the FCC Order.

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

- b. The rates and charges for Switched Access Service specified in Section 17.2 of NECA's Tariff F.C.C. No. 5, Access Service, will apply on all terminating Toll VoIP-PSTN Traffic identified in accordance with this Tariff section and billed by the Company. Until June 30, 2014, the rates and charges for Intrastate Switched Access Services set forth in paragraph A.1. of S200.1 of this Tariff will apply on all originating intrastate Toll VoIP-PSTN Traffic identified in accordance with this Tariff section and billed by the Company. Effective July 1, 2014, the rates and charges for Switched Access Service specified in Section 17.2 of NECA's Tariff F.C.C. No. 5, Access Service, will apply on all such originating intrastate Toll VoIP-PSTN Traffic.

The remainder of this section sets forth the method for calculating and billing Toll VoIP-PSTN Traffic in accordance with the FCC's Orders and applies solely to terminating Toll VoIP-PSTN Traffic until June 30, 2014, and to both originating and terminating intrastate Toll VoIP-PSTN Traffic effective July 1, 2014.

c. Calculation and Application of Percent-VoIP-Usage Factors

The Company will determine the number of Toll VoIP Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection b. preceding, by applying an originating Percent VoIP Usage ("OPVU") factor to the total intrastate access MOU originated by a Company end user and delivered to the customer and by applying a terminating PVU ("TPVU") factor to the total intrastate access MOU terminated by a customer to the Company's end user. The OPVU will be derived and applied as follows:

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S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (CONT'D)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

- (1) The customer will calculate and furnish to the Company an OPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total originating intrastate access MOU that the customer receives from the Company in the State that is originated by the Company in IP format.
- (2) The customer will calculate and furnish to the Company a TPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Company in the State that is sent to the Company and originated in IP format.
- (3) The OPVU and supporting documentation shall be based on information that is verifiable by the Company¹, including but not limited to, the number of the customer's retail VoIP subscriptions in the State (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant or verifiable information. The customer shall not modify its reported PIU factor to account for VoIP-PSTN traffic.
- (4) After the Company verifies the OPVU provided by the customer, the Company will apply the OPVU and TPVU factors to the associated intrastate access MOU, as indicated in subsections d. and/or e. below.

¹ TPVU factor verification is no longer applicable due to intrastate terminating switched access rate parity with interstate rates beginning July 2, 2013.

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Title: President

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GENERAL SUBSCRIBERS SERVICE TARIFF

MOUNDVILLE TELEPHONE COMPANY

Section 200
Original Sheet 6

S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

4. (Cont'd)

In the event that the Company cannot verify the customer's OPVU, the Company will request additional documentation to support the OPVU, and during this time, no changes will be made to the existing OPVU. The customer shall supply the requested information within fifteen (15) days of the Company's request, or no changes will be made to the existing OPVU. If after review of the additional information, the customer and Company establish a revised and mutually agreed upon OPVU factor, the Company will begin using the new factor with the next bill period.

(5) The Company may dispute the customer's OPVU factor based upon:

(a) A review of the requested data and information provided by the customer.

(b) The Company's reasonable review of other market information, FCC reports on VoIP lines, such as FCC Form 477 or state level results based on the FCC's Local Competition Report, or other relevant data.

(c) A change in the reported PVU factor by more than five percentage points from the preceding quarter.

If the dispute is unresolved, the customer May request that verification audits be conducted by an independent auditor, at customer's sole expense. During the audit, the most recent undisputed OPVU factor will be used by the Company.

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Original Sheet 7

S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

c. Calculation and Application of Percent-VoIP-Usage Factors (Cont'd)

(6) The customer shall retain the call detail, work papers and information used to develop the OPVU factor for a minimum of one (1) year.

(7) In the absence of an interconnection agreement, at no time will the Company allow an OPVU factor greater than the applicable State percentage, as identified in Paragraph 963 of the FCC Order.

d. Initial OPVU and TPVU Factors

In calculating the initial OPVU and TVPU factor(s), the Company will take the factors provided by the customer into account retroactively to January 1, 2012, provided that the customer provides the factor(s) and supporting documentation, as specified in subsection (c) above, to the Company no later than fifteen (15) days after the effective date of this tariff. If the customer does not furnish the Company with an OPVU and/or TPVU factor pursuant to the preceding subsection (c), the initial factor will be zero.

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MOUNDVILLE TELEPHONE COMPANY

Section 200
Original Sheet 8

S200. INTRASTATE ACCESS SERVICES TARIFF

S200.1 INTRASTATE ACCESS SERVICES (Cont'd)

A. (Cont'd)

6. Identification and Rating of VoIP-PSTN Traffic (Cont'd)

e. OPVU Factor Updates²

The customer may update the PVU factors quarterly using the method set forth in subsection (c) above. If the customer chooses to submit such updates, it shall forward to the Company, no later than fifteen (15) days after the first of January, April, July and/or October of each year, revised PVU factors and supporting documentation based on data for the prior three (3) months, ending the last day of December, March, June and September, respectively. Once verified by the Company, the revised OPVU factor will be applied prospectively and serve as the basis for billing until superseded by a new verified factor. No prorating or back billing will be done based on the updated OPVU factor.

² Updates to the TPVU factor are no longer being accepted due to intrastate terminating switched access rate parity with interstate rates beginning July 2, 2013.

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