



Dear Valued Customer:

Fastwyre Broadband strives daily to bring a high excellence of customer service to all our customers. Our company is taking every precaution to protect our customer's confidential information, known as Customer Propriety Network Information and insure that access is permitted only to those that you authorize on the account.

If you at any time will have others call us concerning your account records, services or make payments on your account, we need you (account holder) to provide those persons names you designate as authorized on your account. This person must be able to provide us with the correct answer to the authentication question that you have provided us with previously.

Please either call or come by our business office and speak to a billing or customer service representative if you want to add an authorized user to your account. This will help our staff to better serve you with all your needs.

Alternately you may fill out the information below, sign where indicated and mail back to us and we will add the information to your account. Please print the authorized persons name to prevent errors. **THIS AUTHORIZATION WILL GIVE THE AUTHORIZED PERSONS THE ABILITY TO MAKE CHANGES TO ALL SERVICES AND ACCESS ALL CUSTOMER INFORMATION ON YOUR ACCOUNT.**

Fastwyre Broadband is proud to have you as a customer and we are here to serve you with all your communication needs.

Thank You

Fastwyre Broadband

Account Name:

Account Number or Telephone Number:

Account Holder Signature:



Authorized Person #1:

Authorized Person #2

Authorized Person #3

Authorized Person #4

Needed for inquires of accounts or services:

Level 1 Authentication

Question (chose only 1) and provide answer:

WHAT IS THE NAME OF YOUR ELEMENTARY SCHOOL?

Answer:

WHAT IS YOUR FAVORITE ANIMAL?

Answer:

WHAT IS YOUR FAVORITE COLOR?

Answer:

WHAT IS YOUR FAVORITE HOLIDAY?

Answer:

WHAT IS YOUR FAVORITE TV SHOW?

Answer:

WHO IS YOUR FAVORITE SPORTS TEAM?

Answer: